

## Financial Policy

Please make sure all of your child's information is accurate and up to date with the insurance company prior to their appointment. This includes: Primary Care Physician assignment, date of birth, spelling of name, coordination of benefits, and eligibility. If this is not done prior to the appointment, you may be asked to reschedule. Failure to do so will result in your child's claim being denied and the total amount of the visit will become your responsibility.

We accept most insurance plans. **It is our policy to collect co-payment and coinsurance amounts at the time of service.** We verify insurance before your visit and collect based on the information obtained from your insurance company.

Everyone's insurance is unique, and we do our best to estimate your cost, however, it is **ultimately your responsibility** to know what your insurance will/will not cover.

**There will be times when an unforeseen procedure or test is done, and your financial responsibility cannot be determined prior to the appointment.** In this case, we will inform you via statements. You may pay your bill by calling, paying online through the patient portal, or mailing a check. If you have any questions for the billing department, please call (850) 877-1162 and select the option for "billing". As your Patient Centered Medical Home, we are here to help!