

No-Show Policy

Our policy is as follows:

We give you a total of 3 no-show appointments in a 12-month period. You will receive a verbal warning at your 2nd no-show encounter. **Please be advised, the entire family will be dismissed from the practice after 3 no-shows in a 12-month period.**

We do understand that sometimes things happen beyond your control. If you have an emergency or unforeseen problem that keeps you from coming to an appointment, please call our office at extension 216 and speak to the Patient Services Manager. If you need assistance with transportation you may wish to call your insurance company to see if there are any benefits to help with transportation. Our office is conveniently located on multiple Tallahassee bus lines.

We are here to take care of your children and others, but when you do not keep scheduled appointments we have missed an opportunity to help another child. North Florida Pediatrics has recently extended office hours to provide greater access. Next time you schedule you may want to ask about early morning or evening appointment availability.

Thank you for allowing us to participate in the care of your family. We are here to help you help your children grow into health adults.